

Terms and Conditions for Lotus Bingo "Roll Now – Your Gift May Bounce"

- ✚ Lotusmiles members having **at least 500 bonus miles** can participate in the Lucky draws.
- ✚ Lucky draws are **conducted in Vietnam** only.
- ✚ Child members can only have their miles redeemed from Family Account by their parents or guardian.
- ✚ Chance to win a prize follows the principle of randomness. A Lotusmiles member who wins multiple prizes will receive all the prizes corresponding to each draw.
- ✚ Members can redeem miles for **up to 100 codes** during the program's duration.
- ✚ The program may end before the deadline when the prizes are all allocated or the program's rolling codes run out.
- ✚ In case the Lucky draws have ended but the member still has the code that has not been drawn, it will not be used for the next program.
- ✚ The prize value is an estimate. The actual value may change according to the market price at the time of the lucky draw.
- ✚ VAT or taxes and fees (if any) are not inclusive. The winning members must pay the tax/fee of the prize ticket (if the prize is an air ticket), while the costs of shipping and handing over the prize are waived.
- ✚ The term and conditions of using the Discount Code will also be notified to the members in the Roll History.
- ✚ Prizes cannot be exchanged for cash.
- ✚ The gift miles are valid for 36 months from the time they are credited to the member's account.
- ✚ The Lotusmiles Program will contact the member to verify the information and deliver the gift within 07 working days from the prize winning date. The members who win air tickets need to send request to issue the ticket at least 7 days before the intended flight date to complete related procedures.
- ✚ Members contact hotline 1900 1800 or email Lotusmiles for support
Platinum and Gold members: vip.lotusmiles@vietnamairlines.com
Titanium, Silver or Registered members: lotusmiles@vietnamairlines.com

| Prizes | Conditions of use |
|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Titanium membership card | The card is reserved for Lotusmiles member or relative , valid until May 31, 2023. Members need to submit the card upgrade information before May 31, 2022. |
| Air ticket | Economy class domestic round-trip air ticket is reserved for members or relatives; It must be issued before May 31, 2022 and valid until December 31, 2022. The member is responsible for paying taxes/fees for the prize ticket and can only change the flight date within the ticket's validity if seats are available. |
| Lotusmiles card number worth VND 2 million | Lotusmiles card number is applicable for members or relatives. The request to use the card's number should be sent to the Lotusmiles Program within 7 working days from the date of winning. |

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| Aircraft model | Aircraft model will be sent to the member's registered address in Vietnam by post. |
| Lotusmiles card number worth VND 500,000 | Lotusmiles card number is applicable for members or relatives. The request to use the card's number should be sent to the Lotusmiles Program within 7 working days from the date of winning. |
| 2,000 bonus miles | Bonus miles will be credited to the winning member's account within 07 working days from the date of winning. |
| 1,500 bonus miles | |
| 1,000 bonus miles | |
| Vietnam Airlines ticket discount code | 10 percent off for Economy Classic and Economy Lite tickets on Vietnam Airlines domestic flights. Buy tickets from now to May 31, 2022. Flight period: From now to December 28, 2022 except for the following peak periods: May 25 to August 9; September 1 to September 5, 2022. |
| Hotel booking discount code at mytour.vn | <p>15 percent off, up to 300,000 VND at the maximum for hotel bookings in Vietnam valued from VND 1,000,000 at Mytour.vn; Used before June 1, 2022.</p> <ul style="list-style-type: none"> - Not applicable to some exclusive rate hotels - Not valid in conjunction with other promotions - Not exchangeable for cash and will not be refunded - Each customer can use the promotion code 1 time/program. - Refunds are not applicable. In the event of force majeure due to natural disasters, the cancellation of the reservation will be applied according to the hotel's regulations. - Please contact UrBox Hotline: 1900 299 232 (from 8:00 a.m. to 10:00 p.m., including New Year's Eve) for support. - Customers who make hotel reservations on www.mytour.vn or Mytour application, please enter the discount code in the discount code's box at the last payment step to enjoy the offer. |
| The Face Shop's gifts | <p>Mini skin care set worth VND 299,000 or 10 masks worth VND 300,000 when purchased with bill of VND 500,000 at The Face Shop, before June 30, 2022.</p> <ul style="list-style-type: none"> - Offer only applies to new customers of The Face Shop. - For old customers: 15 percent off, up to VND 200,000 for bills from VND 500,000. - Voucher can be used at all The Face Shop stores. - You can only use 1 Voucher on the same invoice. - Voucher is applied in conjunction with other promotions. - Each customer can use 1 Voucher and cannot be used with UrBox vouchers. |