

Terms and Conditions “Spring Break with Lotus Bingo”

- ✚ Lotusmiles members having **at least 500 bonus miles** can participate in the Lucky draws.
- ✚ Lucky draws are **conducted in Vietnam** only.
- ✚ Child members can only have their miles redeemed from Family Account by their parents or guardian.
- ✚ Chance to win a prize follows the principle of randomness. A Lotusmiles member who wins multiple prizes will receive all the prizes corresponding to each draw.
- ✚ Members can redeem miles for **up to 100 codes** during the program's duration.
- ✚ The program may end before the deadline when the prizes are all allocated or the program's rolling codes run out.
- ✚ In case the Lucky draws have ended but the member still has the code that has not been drawn, it will not be used for the next program.
- ✚ The prize value is an estimate. The actual value may change according to the market price at the time of the lucky draw.
- ✚ VAT or taxes and fees (if any) are not inclusive. The winning members must pay the tax/fee of the prize ticket (if the prize is an air ticket), while the costs of shipping and handing over the prize are waived.
- ✚ The term and conditions of using the Discount Code will also be notified to the members in the Roll History.
- ✚ Prizes cannot be exchanged for cash.
- ✚ The gift miles are valid for 36 months from the time they are credited to the member's account.
- ✚ Members need to send a photo of their ID card or passport in several cases required to receive gifts.
- ✚ The Lotusmiles Program reserves the right to refuse to hand out the gifts in case a fake account, or an account showing signs of fraud or violating Lotusmiles' terms and conditions is detected.
- ✚ The Lotusmiles Program will contact the member to verify the information and deliver the gift within 14 working days from the prize winning date. The members who win air tickets need to send request to issue the ticket at least 7 days before the intended flight date to complete related procedures.
- ✚ Members contact hotline 1900 1800 or email Lotusmiles for support
Platinum and Gold members: vip.lotusmiles@vietnamairlines.com
Titanium, Silver or Registered members: lotusmiles@vietnamairlines.com

Prizes	Conditions of use
<p>“Spring Travel” extraordinary gift set for a happy couple in love includes: 1 pair of Economy Class domestic round-trip air tickets and Traveloka hotel voucher worth VND 2 million.</p>	<p>The Economy Class domestic round-trip air ticket is reserved for members or relatives, which must be issued before April 30, 2024 and valid for flying until October 31, 2024 except peak periods (to be published on website www.vietnamairlines.com). The member is responsible for paying taxes/fees for the prize ticket and can only change the flight date within the ticket's validity if seats are available.</p>

	Hotel voucher is used to buy products or services available on Traveloka app and its website www.traveloka.com , valid for 3 months. Members can pay the difference if the accomodation rate is above VND 2 million; no refund is applied if the rate is below VND 2 million.
Kachi MK357 water toothpick which is compact and easy to put in your bag.	To be sent by post to the member's Vietnam-registered address.
Gift set " Travel gadget 1 ": Vietnam Airlines power bank; Set of 8 Lotusmiles brand travel utility bags; Starfish stuffed animal.	To be sent by post to the member's Vietnam-registered address.
Lotusmiles card lucky number worth VND 2.2 million.	The lucky number is applicable for members or relatives. A request to use the lucky number should be sent to the Lotusmiles Program within 14 days from the date of winning.
Gift set " Travel gadgets 2 ": Multi-function charging cable; Lotusmiles-Space Speaker brand travel bag.	To be sent by post to the member's Vietnam-registered address.
" Fashion " gift set: Lotusmiles-Space Speaker brand fashion T-shirt; Drawstring backpack.	To be sent by post to the member's Vietnam-registered address.
Gift set " Travel gadgets 3 ": Travel universal power socket; Eco-friendly folding bag; Starfish stuffed animal.	To be sent by post to the member's Vietnam-registered address.
Lotusmiles card lucky number worth VND 500,000	The number is applicable for members or relatives. A request to use the card number should be sent to the Lotusmiles Program within 14 days from the date of winning.
1,500 bonus miles	To be credited to the member's account within 14 days from the date of winning.
50% discount code , maximum 250,000 VND when purchasing 2-layer glasses products at HMK Eyewear - an eyeglass brand established in 2018 with a chain of more than 31 branches nationwide.	- The offer applies until April 30, 2024 on full-price products when purchasing via Fanpage (https://www.facebook.com/mattinhmk.1168) or Instagram (https://www.instagram.com/hmkeyewear) by HMK. - Offer cannot be applied concurrently with other promotions or membership point programs.
20% discount code when using eSIM service at Airalo - the world's first and largest eSIM	- Applicable all days of the week from now to May 1, 2024.

<p>company providing eSIM packages for more than 200 countries/regions.</p>	<ul style="list-style-type: none"> - Customers need to make sure their device has an integrated eSIM and is unlocked. - In case of dispute, Airalo's decision is final. Instructions for using the offer: - After getting the Airalo Promotion code, customers visit https://www.airalo.com/ or download the Airalo App (iOS and Android) - Choose eSIM type according to your needs: <ul style="list-style-type: none"> + Local: eSIM can be used in a certain country + Regional: eSIM can be used in a certain area (list of applicable countries is in eSIM details) + Global: eSIM can be used globally (list of applicable countries is in eSIM details) - Select Buy Now - Select Apply Code or Use Airmoney - Enter promotional code – Select Apply - Tick to agree to Terms & Conditions and confirm that the cardholder's mobile device has an integrated eSIM - Select Complete Order <p>Support: please contact the Help Center or email support@airalo.com</p>
<p>Gift code for 30 days of free training at all branches of California Fitness & Yoga - the largest health brand in Vietnam.</p>	<ul style="list-style-type: none"> - Free use of fitness services, Yoga classes, GroupX, Sauna and Steam (Except VIP area and Swimming Pool) until April 30, 2024 - Gift code is valid for 1 use, multiple vouchers cannot be combined. - Only for customers 15 years of age or older using the service for the first time or with a Membership card that has expired for at least 3 months of California Fitness & Yoga, California Active, Centuryon, Diamond and Yoga Plus. - Gift code applies to training at the Club before 4:30 p.m. and after 7:30 p.m. on weekdays. - Code is valid for 30 days of training at a club belonging to the California Fitness & Yoga, California Active, Centuryon, Diamond and Yoga Plus systems in Vietnam. - All final decisions related to the program are under the authority of California Fitness & Yoga, California Active, Centuryon, Diamond and Yoga Plus. Activation conditions: Please present Gift Voucher and ID card/Passport
<p>AROMA offers a 10% discount on all personal English courses for working people. AROMA is the first intensive English training</p>	<ul style="list-style-type: none"> - Gift code is valid until May 31, 2024 Receive maximum 3 Gift codes/customer, apply 01 Gift code/course - Customers get the Gift code and register to apply the code via the website:

<p>organization for employees and businesses in Vietnam.</p>	<p>https://uudai.aroma.vn/qua-tang-vietnamairline-2024 or present Gift code at AROMA branches</p> <ul style="list-style-type: none"> - Applies to online and offline courses - Do not apply concurrently with other promotional programs
<p>Discount VND 100,000 for orders from VND 599,000 when purchasing at YODY - Vietnamese designer fashion brand, helping customers be more active and youthful every day.</p>	<ul style="list-style-type: none"> - Each gift code can be used once per order, applicable on all days of the week, including holidays from now until August 1, 2024 - Gift code applies to customers who purchase full-price orders, does not apply with other promotions but can be applied concurrently with the freeship program at Yody.vn website if using the coupon code which meet the conditions of freeship - Applicable at website yody.vn and all Yody stores in Vietnam
<p>Other general conditions:</p> <ul style="list-style-type: none"> – eGift is not applicable with other incentives – Issued eGift will not be returned in any way. – eGift is valid for one-time use only. The eGift after its expiry date or with “Used” status is not accepted. – One eGift can be used for one invoice; eGift will not be refunded for change and is not convertible into cash. Customers may be asked to pay more if they use more than the value of the eGift. – Customers are responsible for keeping eGift information confidential after placing an order. UrBox will not be responsible for returning eGifts that are lost or in “Used” status after the time the eGift is spent for any reason. – UrBox is not responsible for the quality of the products or services provided, nor for any subsequent disputes between the customer and the supplier. – UrBox reserves the right to amend or change the terms and conditions without prior notice. <p>Please contact UrBox Hotline: 1900 299 232 (from 8:00 a.m. to 10:00 p.m. daily, including the Lunar New Year festival and national holidays) for support.</p>	