

Terms and Conditions

Lotusmiles Bonus Mile Conversion Offer

1. Applicable Subjects: All Lotusmiles members who own cards from UOB/Shinhan Bank/HSBC/SHB with the feature of converting Points/Miles to Lotusmiles bonus miles ("Members").

2. Offer Content: Get an additional 10% of Lotusmiles bonus miles when successfully converting Points/Miles to Lotusmiles bonus miles. Applicable for conversions of 20,000 Lotusmiles bonus miles or more per month at each bank. The accrual of bonus miles from different banks cannot be combined.

3. Application Period: From July 1, 2025, to August 31, 2025.

4. Execution Method: Within 30 days after the program concludes, Vietnam Airlines ("VNA") will proceed to credit miles to eligible Members.

5. Benefits of Lotusmiles Bonus Miles:

- Purchase airline tickets
- Flexibly convert to award tickets
- Excess baggage allowance
- Countless attractive gifts on the LotusMall: <https://lotusmall.vietnamairlines.com/>
- Other non-airline rewards. Please visit the following website for more details: <https://www.vietnamairlines.com/vn/vi/lotusmile/redeem-mile/with-other-partners>.

6. Other Conditions

- The offer cannot be converted into cash or used in conjunction with other promotions, discounts, vouchers, or special offers, unless specifically noted.
- VNA reserves the right to suspend, cancel, or change the offer as well as these Terms and Conditions at any time without prior notice to Members.
- The offer is presented according to information provided by the supplier, VNA. Any claims and disputes arising from the purchase or intended purchase of goods and/or services under this offer shall be resolved directly between the Member and VNA.
- In case of dispute, VNA's decision is final.