

Terms and Conditions

Lotusmiles Miles Redemption Offer

Program 1: Free upgrade to Gold membership for Lotusmiles member when converting Miles from UOB Bank points to Lotusmiles, with a minimum total amount of 150,000 Lotusmiles in the period from January 1, 2026 to December 31, 2026.

Program 2: Free upgrade to Titanium membership for Lotusmiles member when converting Miles from UOB Bank points to Lotusmiles, with a minimum total amount of 70,000 Lotusmiles in the period from January 1, 2026 to December 31, 2026.

1. **Applicable customers:** All Lotusmiles members who own UOB PRVI Miles credit card with Bank Identification Number (the first 6 digits on card) as 437374 and 533948 (“Members”).
2. **Promotional schemes:**
 - **Program 1:** Free upgrade to Gold membership for Lotusmiles member when converting Miles from UOB Bank points to Lotusmiles, with a minimum total amount of 150,000 Lotusmiles in the period from January 1, 2026 to December 31, 2026.
 - **Program 2:** Free upgrade to Titanium membership for Lotusmiles member when converting Miles from UOB Bank points to Lotusmiles, with a minimum total amount of 70,000 Lotusmiles in the period from January 1, 2026 to December 31, 2026.

3. Fulfillment process:

Within the first 7 days of every month, Vietnam Airlines (VNA) will upgrade to Gold or Titanium membership and send the cards to eligible Members.

4. Conditions and benefits of Lotusmiles Membership:

- Gold/Titanium Card has a validity period of 12 months from the upgrade date (expiration date is the last day of the expiration month according to the operating principles of the Lotusmiles information system);
- Use of Gold/Titanium cards after being upgraded will strictly comply with all conditions, regulations and instructions of Lotusmiles.
- Gold/Titanium Card does not include bonus/qualifying miles
- Please refer the detail of benefit at:

<https://www.vietnamairlines.com/vn/en/lotusmile/member-benefits/Tier-Benefits>

5. Other conditions:

- Offer cannot be converted for cash or used in conjunction with other promotions, discounts, coupons, or special offers, except as specifically noted.
- VNA reserves the right to suspend, cancel or change the offer and Terms and Conditions at any time without prior notice.

- The offer is presented according to the information provided by the supplier (i.e., VNA). Any claims and disputes arising from the purchase or attempted purchase of goods and/or services under this offer will be resolved directly between the Members and VNA.
- In case of dispute, VNA's decision is final.