ALL x Vietnam Airlines 30% Bonus Points/Miles Offer

Terms and Conditions

This 30% more ALL Reward points and Lotusmiles miles promotion ("**Promotion**") is jointly organised by Vietnam Airlines JSC ("**Vietnam Airlines**") which manages the Lotusmiles loyalty programme and Accor SA ("**Accor**") which manages the ALL Accor loyalty programme. This promotion is valid only for Lotusmiles miles converted to ALL Accor Reward points or ALL Accor Reward points converted to Lotusmiles miles from 00:01am (GMT+8) on 2 November 2026 to 23:59pm (GMT+8) on 30 November 2026 ("**Promotional Period**").

You must be a registered Lotusmiles member and ALL Accor member to participate in the Promotion.

Get 30% more ALL Reward points

During the Promotional Period, Lotusmiles members converting Lotusmiles miles to ALL Accor Reward points will receive a 30% bonus in ALL Accor Reward points accrued on their ALL Accor account as a result of the conversion ("**Bonus Points**"). For example, 6,000 Lotusmiles miles converted will result in 1,300 ALL Accor Reward points being awarded (1,000 ALL Accor Reward points + 300 Bonus Points). For the avoidance of doubt, the minimum number of Lotusmiles miles required for each conversion request is 6,000 Lotusmiles miles and the maximum number Lotusmiles miles that may be converted each year is 100,000 Lotusmiles miles.

The Bonus Points and the converted ALL Accor Reward points will be reflected in a member's ALL Accor account in two separate transactions: For illustration, if a member converts 6,000 Lotusmiles miles to 1,000 ALL Accor Reward points during the Promotional Period, (1) the 1,000 ALL Accor Reward points will be credited first and within a maximum of 6 weeks (2) the 300 Bonus points will be credited separately. Members are not authorised to convert their Lotusmiles miles to ALL Accor Reward points on behalf of another individual.

Once the conversion requested is initiated, it cannot be reversed or cancelled. All conversions of Lotusmiles miles into ALL Accor Reward points are final.

After conversion, the converted ALL Accor Reward points are added to the ALL Accor member's ALL Accor Reward points balance and can be redeemed according to ALL Accor programme rules. Members are not authorised to convert their Lotusmiles miles into ALL Accor Reward points on behalf of another individual. Bonus Points will be credited to the relevant ALL Accor account within a maximum of 6 weeks. Bonus Points do not qualify for higher ALL Accor status calculation or maintaining existing ALL Accor status. For further information, please refer to the ALL Accor programme terms and conditions.

Get 30% more Lotusmiles miles

During the Promotional Period, ALL members converting ALL Accor Reward points to Lotusmiles miles will receive a 30% bonus in Lotusmiles miles accrued on their Lotusmiles account as a product of the conversion ("**Bonus Miles**"). For example, 3,000 ALL Accor Reward points converted will result in 2,600 Lotusmiles miles being awarded (2,000 Lotusmiles miles + 600 Bonus Miles). For the avoidance of doubt, ALL Accor members may convert his/her ALL Accor Reward points online in multiples of 3,000 ALL Accor Reward points.

The converted Lotusmiles miles will be credited to the applicable Lotusmiles account in two separate transactions: For illustration, if a member converts 3,000 ALL Accor Reward points to 2,600 Lotusmiles miles during the Promotional Period, (1) the 2,000 Lotusmiles miles will be credited first within a maximum of 7 business days and (2) the 600 Bonus Miles will be credited separately by 7 December. Members are not authorised to convert their ALL Accor Reward points into Lotusmiles miles on behalf of another individual.

Once ALL Accor Reward points have been converted into Lotusmiles miles, the Lotusmiles miles are subject to the Lotusmiles program terms and conditions. ALL Accor members cannot reverse or cancel a conversion transaction. All conversions of ALL Accor Reward points into Lotusmiles miles are final. ALL Accor Reward points are deducted from ALL Accor account when the order to convert is submitted. To request for a conversion, ALL Accor members must log into their ALL Accor account and go to the Vietnam Airlines Lotusmiles partner page on ALL.com. Click on "Convert your Reward points", key in the required information and indicate the number of ALL Accor Reward points that they wish to convert. ALL Accor members take sole responsibility for the information provided when filling out the point conversion form. For further information, please refer to the Lotusmiles partner page and the Lotusmiles programme terms and conditions available on www.vietnamairlines.com.

Vietnam Airlines and Accor reserve the right to vary, terminate or otherwise amend this Promotion, without prior notice at its sole and absolute discretion. All decisions made by Vietnam Airlines and Accor, in respect to any matter relating to this Promotion shall be final and conclusive.

To the extent permitted under applicable laws, neither Vietnam Airlines or Accor or any of their affiliates will be responsible or liable to any Lotusmiles member or ALL Accor member, whether arising in contract, tort or otherwise, for any damages, costs, economic losses, loss of revenue, injury, damage to reputation or goodwill arising as a result of the member's participation in this Promotion or an infringement of any law or regulation by a member's participation in this Promotion.

By participating in the Promotion, each member agrees to comply with and be bound by these Promotion terms and conditions, Vietnam Airlines' conditions of use of website, Accor's conditions of use of website, Vietnam Airlines' and Accor's Privacy Policy, Lotusmiles programme terms and conditions. and the ALL Accor programme terms and conditions (collectively, "**Terms & Conditions**"). Non-compliance with or breach of any of these Terms and Conditions may result in the member being disqualified at any stage of the Promotion, and any bonus awarded may be forfeited, withheld, withdrawn or reclaimed.

By participating in the Promotion, each member consents to the collection, use, disclosure and processing by Vietnam Airlines and Accor of any and all personal data that they submit, for the purposes indicated in Vietnam Airlines' privacy policy and Accor's privacy policy respectively and for administering this Promotion.